

Spokane County United Way partners with **SNAP** for their housing counseling program as part of our financial stability work.

This program helps people acquire and maintain stable, affordable housing. This story is just one example of the impact **United Way** and **SNAP** have on families in our community.



Mrs. H came to SNAP last August (2019). She attended one of SNAP's Homebuyer Education seminars. She was an active participant with lots of questions.

After the seminar, she had more questions and told her story to the counselor/instructor. Her husband is disabled. She works full time, takes care of one adult child and 5 grandchildren. She also explained that they are in a rent-to-own agreement for the home they currently live in. She disclosed that they were having some problems with the landlord/lender and they were looking for a way out. She knew their credit score wasn't the best and were looking for alternative options.



Spokane County United Way

920 N. Washington St #100
Spokane, WA 99201
509-838-6581 UnitedWaySpokane.org

The SNAP counselor/instructor recommended she look into SNAP's lending program. She was provided the information to call for a consultation. After meeting with the lending department, SNAP referred her back to receive one-on-one counseling and have her husband register for the HBE seminar. Mr. H participated in one of the first virtual HBE courses and was able to obtain an HBE certificate. They participated in the one-on-one counseling via phone and were very prepared for this appointment. They also met with SNAP's financial counselor and worked on budgeting. The financial counselor and the lending department did a great job with working out a realistic budget and helping them understand the terms of the loan. They were extremely excited to become homeowners and grateful that SNAP was able to help them to achieve their dream. It truly took a village. These homeowners are part of our target audience of 48% AMI (area median income) and an example that this demographic can become homeowners.

Spokane County United Way fights for the Health, Education and Financial Stability of every person in our community.